

Levels for Redressal of Complaints:

First Level – Branch

Branch Name	Chembur
Address	Gate No.-3, P.L. Lokhande Marg, Sree Narayana Nagar, Chembur West, Mumbai – 400089.
Branch Manager	Shrikant Asolkar
Contact Number	9326038603
Email Id	chembur@sngcbank.com

Branch Name	Bhandup
Address	Shop No.20, Aniraj Towers, L.B.S. Marg, Opp. Kaka Petrol Pump, Bhandup West, Mumbai – 400078
Branch Manager	Yashwant Nalawade
Contact Number	7021824137
Email Id	bhandup@sngcbank.com

Branch Name	Mulund
Address	Shop No. 09 & 10, Shubham Shreyas Building, Swaram Lalwani Road, Mulund West, Mumbai – 400080
Branch Manager	Rajeev Narayan
Contact Number	022 25617574
Email Id	mulund@sngcbank.com

Branch Name	Nerul
Address	Shop No.15, Balshet Apartments, Plot No. B/104, Sector 23/B, Seawoods Dharave, Nerul, Navi Mumbai – 400706
Branch Manager	Yusuf Merchant
Contact Number	022 31779654
Email Id	nerul@sngcbank.com

Branch Name	Koparkhairane
Address	Shop No.01, Jimmy Towers 1 &2, Plot No. 19,20,21 & 22, Sector 18, Koparkhairane, Navi Mumbai – 400709
Asst. Branch Manager	Sadhana Mohite
Contact Number	9136337698
Email Id	koparkhairane@sngcbank.com

Branch Name	CBD Belapur
Address	Shop No.12, Maruti Towers, Plot No.35, Sector 11, CBD Belapur, Navi Mumbai – 400614
Branch Manager	Annie Furtado
Contact Number	022 27564757
Email Id	cbdbelapur@sngcbank.com

Second Level – Head Office

Address	Gate No.-3, P.L. Lokhande Marg, Sree Narayana Nagar, Chembur West, Mumbai – 400089.
Chief Executive Officer	Suresh Shivanna Salian
Contact Number	8451910506
Email Id	ceo@sngcbank.com

Third Level – RBI Ombudsman

You may approach the RBI Ombudsman only if the complaint is not resolved at the Bank Level within 30 Days.

Lodging of Complaint to Reserve Bank of India	Centralised Receipts & Processing Centre, 4 th Floor, Reserve Bank of India, Sector – 17, Central Vista, Chandigarh - 160017
Website	https://cms.rbi.org.in
Email Id	Crpc@rbi.org.in